



Maritime and Coastguard Agency

MCA Thames  
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Total Carpet Cleaning  
15 St Andrews Road  
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CO16 9HP

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Your ref:  
Our ref:

20 February 2007

### To whom it may concern

The carpets and upholstery in our building were long overdue for a Spring Clean.

Total Carpet Cleaning submitted a successful quotation and were given the task of a major Spring Clean of the carpets & upholstered chairs.

They were punctual, friendly and accommodating throughout the day.

Their professional approach and consideration in performing the task at hand, with a minimal amount of disruption in an operational environment, was greatly appreciated.

Our carpets & chairs now have a new lease of life.

Based on the service received that day I can highly recommend them.

Please note that this is a personal recommendation only, and that the above company accepts no liability for it.

*S.A. Kidney*

Shirley Kidney



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An executive agency of the  
Department for  
**Transport**